

POLICY
HUNTSVILLE CITY SCHOOLS

Policy Number	<u>102-7</u>
Procedure Number	<u></u>
Effective Date	<u>10/16/03</u>
Revisions	<u></u>
Supersedes	<u></u>

PARENTAL / CITIZEN CONCERNS

It is the policy of Huntsville City Schools to address all concerns brought forth by parents and citizens regarding matters governed by Huntsville City Schools' policies and procedures and/or the Huntsville City Board of Education. This policy supports the goal of the Board of Education to encourage the best possible relations among students, parents, citizens, teachers, and administrators and to ensure a happy, healthy, and safe learning environment for all students.

The Board has confidence in its professional staff and parents and desires to be supportive. Therefore, whenever a concern is made directly to the Board as a whole or to a Board Member as an individual, it will be referred to the appropriate administrative staff for review and resolution. The Board expects that all concerns will be reviewed/resolved in a timely manner at the appropriate level.